

2023, A TRANSITIONAL YEAR

2023 ACTIVITY REPORT

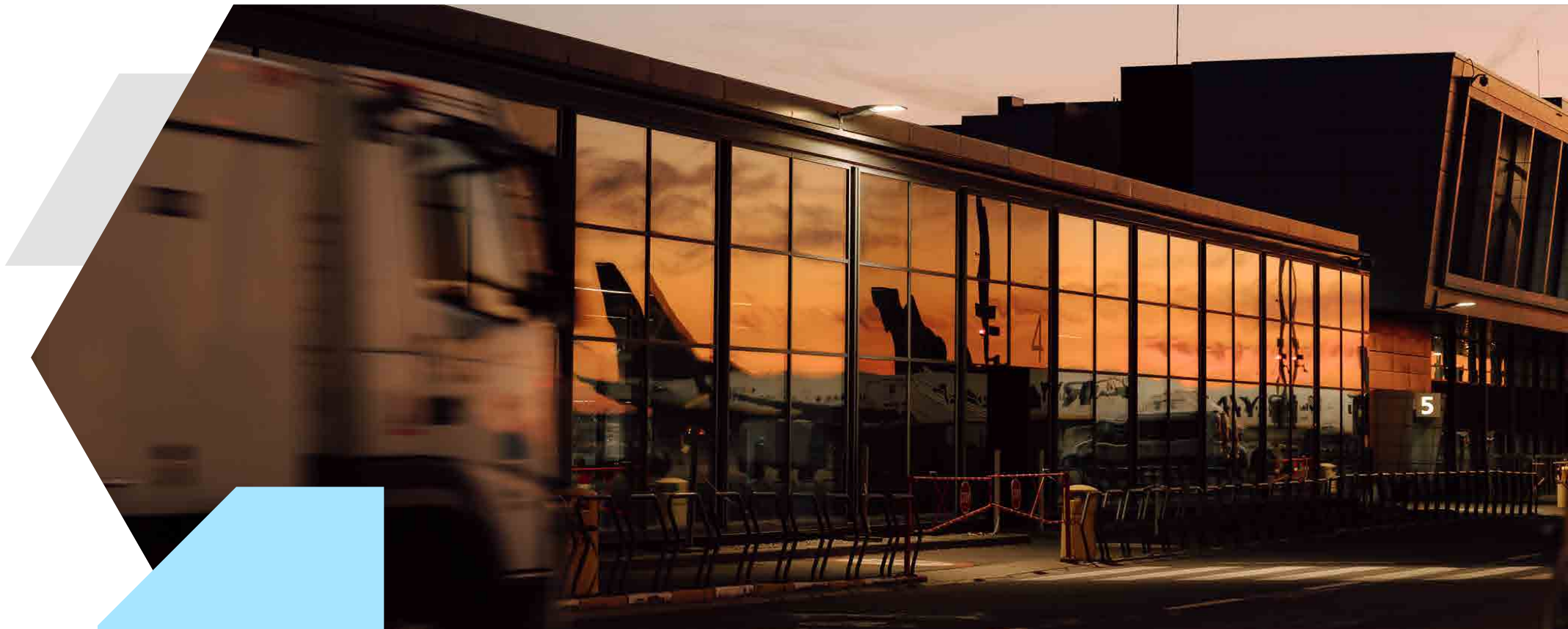




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0 A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO

2023 WAS A PROMISING YEAR MARKED BY THE NEED TO POSITIVELY AND PROACTIVELY RETHINK THE COMPANY'S LONG-TERM FINANCIAL, SOCIAL AND, ABOVE ALL, SUSTAINABLE DEVELOPMENT STRATEGY.

Firstly, it confirmed the general enthusiasm for air transport.

During the pandemic, many questions were asked about the future of air transport and its potential decline. However, the figures reveal a very different reality, clearly illustrating people's desire to favour air transport.

This is reflected at B.S.C.A. with over 9.3 million passengers transported in 2023, which is one million more than in 2022. This figure is all the more remarkable in a country with a population of 12 million inhabitants.

In addition, recent European studies show that 55% of Europeans are planning intra-European travel by plane rather than by car (28%) or train (10%) and the remainder by coach or boat.

This represents a 5% increase compared with 2023 (*European Travel Commission, Monitoring Sentiment for Intra-European Travel, Travel horizon May 2024 – October 2024*).

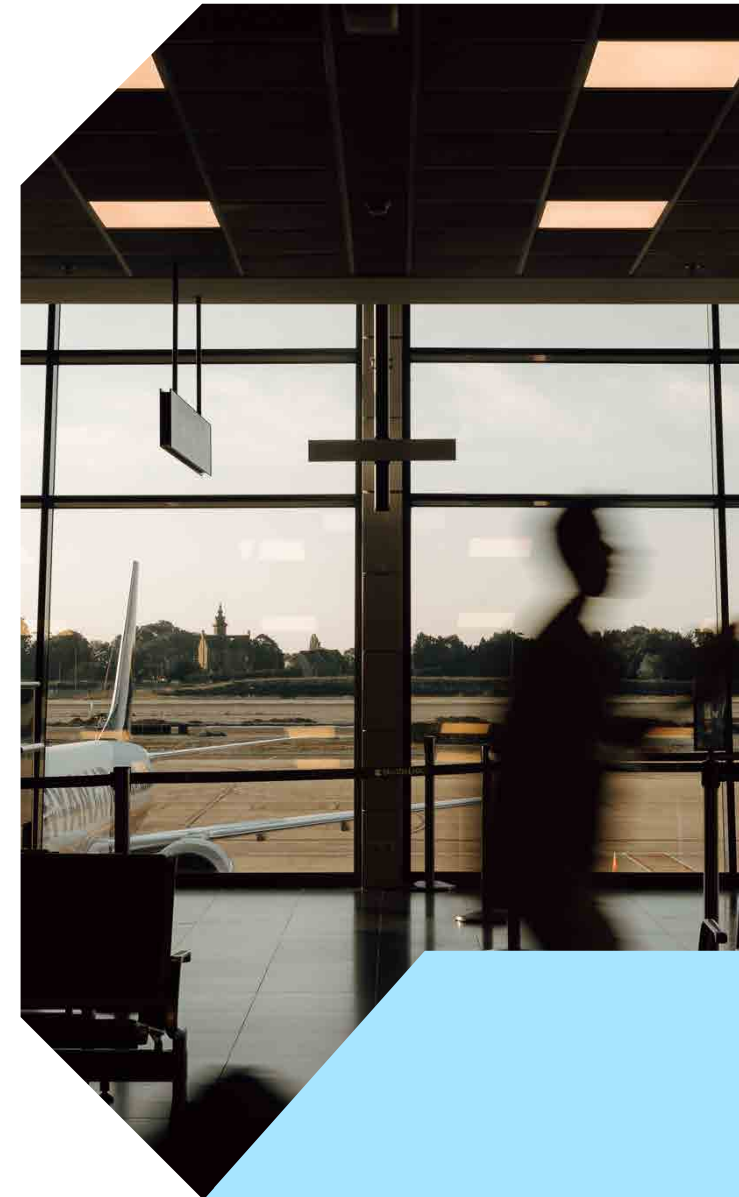
This means that Charleroi Airport has very promising growth prospects for the coming years.

With these growth prospects in place, it is essential to ensure that this growth takes place in a rational manner, while preserving the environmental context.

The Board of Directors, supported by its Standing Committee and Management, has committed itself to this task, defining a strategic plan with priorities focused on reducing noise pollution and the impact of greenhouse gas emissions.



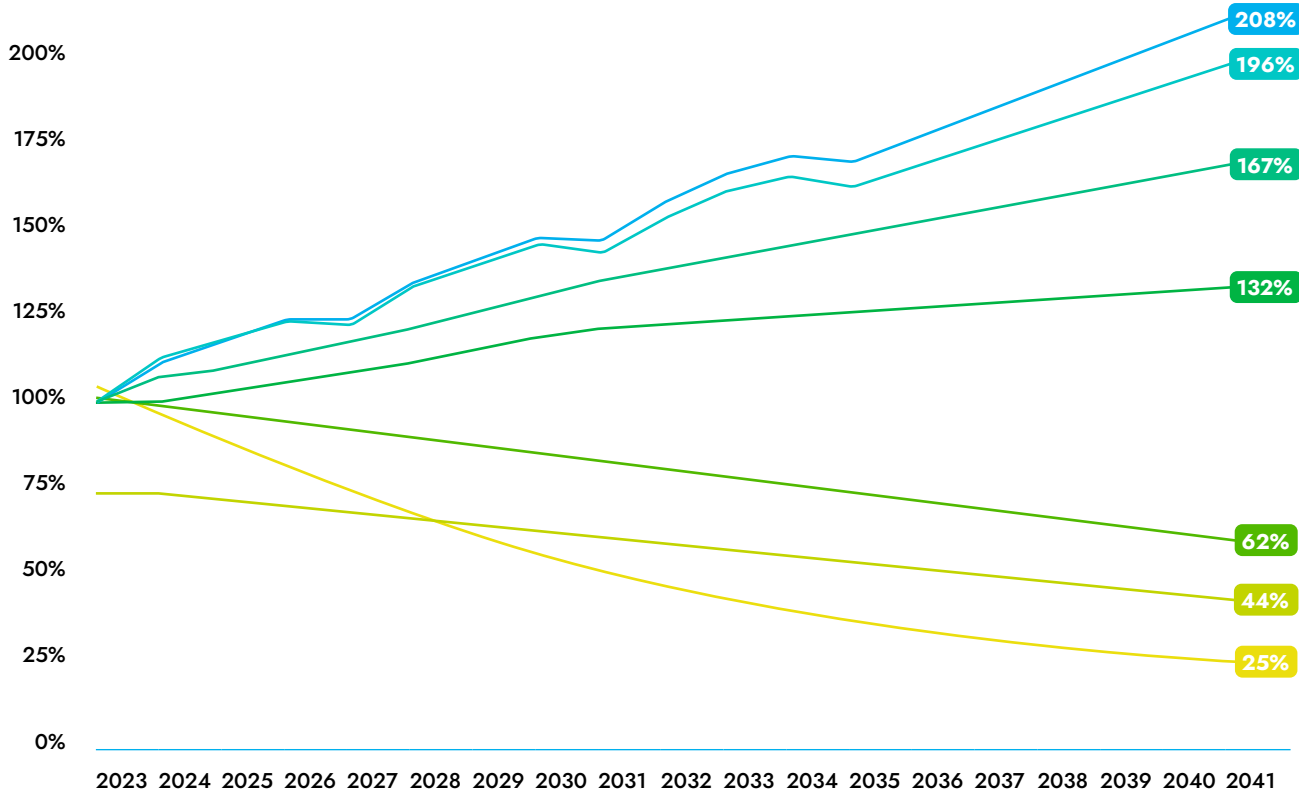
Over 9.3 million passengers transported in 2023, which is one million more than in 2022.





0 A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO

THIS STRATEGIC PLAN CAN BE SUMMARISED WITH THE FOLLOWING GRAPH:



B.S.C.A. is committed to ensuring rational growth in the coming years, while significantly reducing noise and greenhouse gas emissions. This commitment is fully achievable.

Regarding noise, the revision of approach procedures and the modernisation of aircraft fleets will enable us to achieve it.

This trend can be objectively observed by anyone in real time via the site of SOWAER (Société Wallonne des Aéroports - www.sowaer.be),

which displays the flight paths of aircraft and the noise generated by them at each sonometer.

Similarly, for greenhouse gas emissions, the progressive use of biofuel and the enhanced performance of new generations of aircraft engines are critical factors.

- Added value:** +X2 added value for Wallonia, Flanders and Brussels
- Employment:** Creation of + than 18,545 direct, indirect or induced jobs by 2041
- Passenger:** Outlook of rational growth in passenger numbers (CAGR > 2.7%)
- Movement:** Outlook of limited growth in the number of movements (CAGR > 1.7%)
- CO₂:** Significant reduction in CO₂ (-38%) emissions through the use of synthetic aircraft fuel (SAF) and fleet renewal
- Car:** Reduction in car use (-29%): any incremental passengers will use an alternative mode of transport compared with today
- Noise:** Sharp decline (-75%) in noise detected on the ground as a result of fleet renewal



A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO

A proactive Walloon policy on biofuel – like the one developed by the Federal State for Zaventem Airport – could accelerate this transition and surpass European ambitions.

Moreover, we should recall that B.S.C.A. is a ground-breaking airport in terms of respecting local residents. It is one of the few European airports to restrict its operating hours to between 6.30 a.m. and 11 p.m., while allowing based aircraft to return after 11 p.m. for legitimate reasons, as stipulated in the ministerial decree of 23 June 1994. B.S.C.A. also has a noise exposure plan combined with a plan for the purchase and soundproofing of the most exposed buildings, promotes airlines with new aircraft fleets (less than 6 years old), and is subject to a points quota system to limit late returns as well as a sanction mechanism for exceedance of noise standards based on a large network of sonometers.

B.S.C.A.'s strategy is therefore to ensure the growth essential to any economic activity if and only if the airport's environmental impact is significantly reduced.

Furthermore, in keeping with growth and the adoption of a committed and responsible strategic plan, 2023 was a first step in the development of the Environmental Impact Assessment Study relating to the renewal of our environmental permit that expires in July 2025. An important information meeting with residents of the nine neighbouring municipalities was held in December 2023 and their thoughts and observations will be taken into account not only in the impact assessment study (this is an obligation on the part of the study's author, namely Aries Consultants) but also in the development of the airport.

Finally, on the financial and social front, the net results recorded in 2022 and 2023 (€25 M) are not yet sufficient to cover the losses suffered during the pandemic (€31 M). However, the results expected for 2024 should close this gap and make it possible to envisage a deserved reward for the efforts of our shareholders with the payment of dividends in 2025.

On the social front, it is important to highlight (i) nearly 10% growth in the number of full-time equivalents, which is over 640 full-time jobs, despite a significant increase in payroll of nearly 20%, which needs to be carefully monitored and (ii) the payment of over €4 M to all workers (excluding management) for the work done in 2022 and 2023 in the form of non-recurring bonuses linked to results (CCT 90).

In addition, the renewal of our environmental permit will also involve us making significant investments to upgrade the control zone, the baggage reclaim area and the detention cells, while maintaining a strict budget path.

We need to demonstrate that the trust the Walloon Region has placed in us over the years, by bearing a significant share of the costs of sovereign activities, is fully justified. We aim to demonstrate that we are economically viable, operationally efficient, useful to all (as reflected by the growth in passenger numbers) and at the forefront of sustainable development (environment, governance, etc.).

We would like to take the opportunity of this report to extend our warmest thanks to all employees, who make our company a success through their dedication, professionalism and skills, as well as to our shareholders and directors.

We both remain at the service of all the stakeholders in our wonderful company.

Gilles Samyn, Chairman of the Board of Directors
Philippe Verdonck, CEO





1 SHAREHOLDING

FOLLOWING THE CAPITAL INCREASE ON 23 FEBRUARY 2022, THE SHAREHOLDING OF BRUSSELS SOUTH CHARLEROI AIRPORT S.A. BREAKS DOWN AS FOLLOWS:

CLASS A

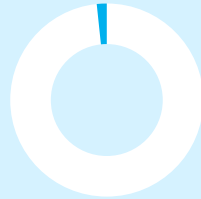
7,774
SHARES HELD
35.87%
OWNERSHIP SHARE
SOWAER



2,966
SHARES HELD
13.68%
OWNERSHIP SHARE
SAMBRINVEST S.A.

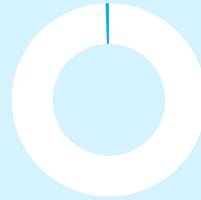


359
SHARES HELD
1.66%
OWNERSHIP SHARE
IGRETEC



CLASS B

103
SHARES HELD
0.48%
OWNERSHIP SHARE
SABCA S.A.



CLASS C

10,473
SHARES HELD
48.32%
OWNERSHIP SHARE
BELGIAN AIRPORT S.A.



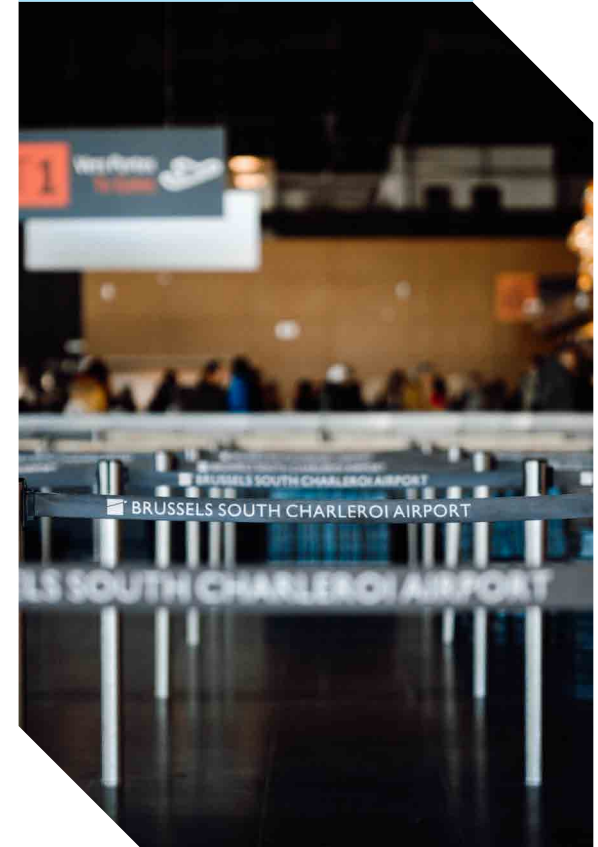
REGISTERED SHARES

21,675

SHARES HELD

100%

OWNERSHIP SHARE





2 BOARD OF DIRECTORS

THE COMPOSITION OF THE BOARD OF DIRECTORS OF BRUSSELS SOUTH CHARLEROI AIRPORT S.A. IS AS FOLLOWS:

CHAIRMAN



Gilles SAMYN

VICE-CHAIRMEN



Marc DENEVE



Bernard GUSTIN

DIRECTORS



Margherita MARCHI



Claude MELEN



Monica SCARPA



Nastasja WARTEL



Alain BELOT



Stéphane BURTON



Vincent DEBRUYNE



Grégoire DUPUIS



Thierry HUBERT



Massimo MEROLA



Matteo TESTA

GOVERNMENT COMMISSIONER



Eric WATTELAR



3

MANAGEMENT TEAM

THE COMPOSITION OF THE MANAGEMENT OF BRUSSELS SOUTH CHARLEROI AIRPORT S.A. IS AS FOLLOWS:



**Philippe
VERDONCK**
Chief Executive Officer



**Hervé
FRANSENS**
Secretary General



**Julien
PAUWELS**
Chief Operations Officer



**Camillo
BOZZOLO**
Chief Commercial Officer
SAVE-B.S.C.A.



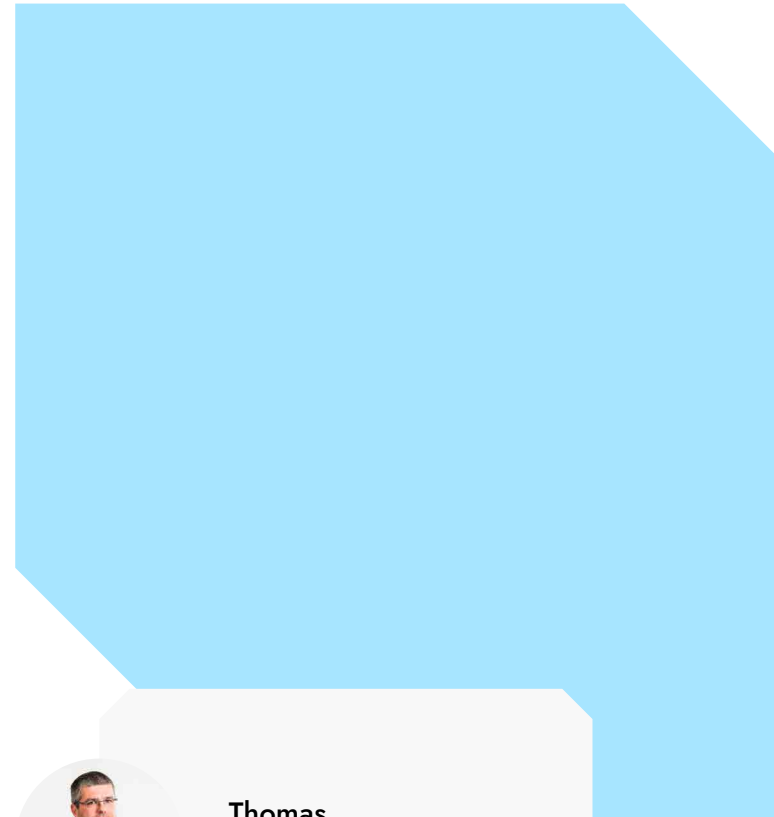
**Vanessa
TURSI**
Chief Financial Officer



**Patricia
VANGEEL**
HR Director



**Thomas
FERCOT**
IT Director





4 2023 IN A FEW FIGURES

B.S.C.A. IS STRONGLY COMMITTED TO ACHIEVING ITS OBJECTIVES FOR THE FUTURE AND TO CONTINUING ITS DEVELOPMENT.



TURNOVER

The turnover increased from **€92,335,410** to **€115,934,074**, an increase of **26%**.



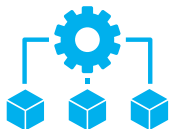
NET RESULT

The net result went from a profit of **€10,863,040** to a profit of **€15,228,341**.



EBITDA

EBITDA increased from **€17,579,521** to **€22,737,267**.



INVESTMENTS

In 2023, B.S.C.A. invested **€7,597,410** primarily in equipment and infrastructure to ensure its growth and future development.

9,396,251

PASSENGERS

50% Affinity trips / Holidays	35% Family trips (Visiting Friends and Relatives)	15% Business trips
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89%

LOAD FACTOR

Over 200

DESTINATIONS
(140 DIRECT + 78 INDIRECT)

Nearly 60

COUNTRIES SERVED

793

DIRECT EMPLOYEES

7 airlines¹



operated until October 2023



operated until November 2023

¹ Ryanair Group including Buzz, Laudamotion and Air Malta, Wizzair Group including Wizzair Malta, Pegasus Airlines, Air Corsica, Volotea, Air Belgium & TUI fly. In October 2023, the Air Belgium airline discontinued its passenger flights. In November 2023, the TUI fly airline discontinued its operations from Charleroi after a 15-year presence at B.S.C.A.



5 2023, A TRANSITIONAL YEAR

THE YEAR 2022 ENDED WITH A NET RESULT OF OVER 10 MILLION EUROS AND A TOTAL NUMBER OF PASSENGERS PASSING THROUGH OUR FACILITIES OF OVER 8.2 MILLION. THIS POSITIVE TREND WAS ALSO CONFIRMED IN 2023.

Over the past 12 months, the airport received 9,396,251 passengers, an increase of 14% compared with 2022 and 2019 (total of 8.2 million passengers). Its net result amounts to €15.2m.

This is a new record in the history of passenger traffic recorded at the airport.

These exceptional results can be explained not only by the increase in the number of commercial movements (+7% compared with 2022) and by the substantial increase in the load factor of commercial aircraft (+6% compared with 2022), but also by the increase in aircraft capacity.

It should be noted that B.S.C.A.'s growth is exceptional in the European market. Indeed, in 2023, passenger traffic for European airports nearly doubled (+98%) compared with 2021, but was still 21% lower than the number of passengers in 2019, while B.S.C.A. was at 14% above its 2019 level.

Ryanair Group, Wizzair Group and Pegasus Airlines are the airlines with the highest growth rate at Charleroi but also in the European market as a whole. Not only do the latter offer low fares but they above all enable passengers to arrive as close as possible to their final destination owing to the largest number of European destinations served from Belgium.

Furthermore, in November 2023, the Wizzair Group airline celebrated its 30 millionth passenger departing from Charleroi Airport to Chopin Airport (Warsaw), marking a major milestone in its 19 years of operations.



After connecting Charleroi and the city of Lyon in late 2022, the Volotea airline opened a connection to Nice in late May 2023 with two weekly flights and for the entire summer season. This is particularly welcome news because the arrival of Volotea opens the way to diversification with an airline that is experiencing exceptional growth.

The most popular countries with our passengers in 2023 were the following:

1. **Italy**
2. **Spain**
3. **France**
4. **Romania**
5. **Morocco**





2023, A TRANSITIONAL YEAR

IN 2023, **11** NEW DESTINATIONS WERE ADDED TO THE DIRECT FLIGHTS DEPARTING FROM BRUSSELS SOUTH CHARLEROI AIRPORT, STRENGTHENING CHARLEROI'S POSITION AS THE BELGIAN LEADER FOR EUROPEAN DESTINATIONS.



- 01. NANTES (FRANCE)
- 02. AMMAN (JORDAN)
- 03. CLUJ (ROMANIA)
- 04. IASI (ROMANIA)
- 05. MILAN-MALPENSA (ITALY)
- 06. TIRANA (ALBANIA)
- 07. WARSAW (POLAND)



- 08. NICE (FRANCE)



- 09. KUTAISI (GEORGIA)
- 10. KATOWICE (POLAND)
- 11. CATANIA (ITALY)





6

SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

6.1 THE AIRPORT'S ENVIRONMENTAL STRATEGY

Through its environmental policy, B.S.C.A. has committed in the medium term to:

- Reduce its total CO₂ emissions between 2019 and 2030 by at least 35%;
- Reduce its direct emissions between 2019 and 2030 by at least 90%;
- Offset the remaining direct emissions (10%) via sustainable projects involving local communities.

And in the longer term to:

- Reduce total CO₂ emissions (including aircraft and passengers) to net zero grammes by 2050;
- Promote and support the aviation sector's overall evolution towards CO₂ neutrality.

More specifically, B.S.C.A. is continuing its efforts to limit its environmental footprint by focusing on the following topics:

I. AIR

At present, 30% of the service vehicles (baggage tractors, stair trucks, pushback tugs, etc.) are electric, a critical step for reducing emissions and dependence on fossil fuels. The airport is committed to maintaining this trend by ensuring that every new vehicle will at least be electric.

At the Business Executive Aviation Terminal, customers are now welcomed by vehicles that meet new standards.

In September 2023, B.S.C.A. inaugurated new charging points for electric cars (see point 7.2).

Finally, the air quality analyses carried out by the ISSeP (Institut Scientifique de Service Public) in 2023 reached two main conclusions:

- For all the pollutants measured, the values detected were below the target values set by European Directives 2004/107/EC and 2008/50/EC;
- All the values measured in 2023 were lower than the concentrations measured in 2022, indicating an improvement in the overall living environment.

II. WATER

In 2023, drinking water consumption based on the number of passengers passing through the airport continued to decrease. Indeed, B.S.C.A. had reduced consumption from 13.59 litres per passenger in 2019 to 8.59 litres per passenger in 2022. In 2023, this consumption decreased to 7.80 litres per passenger.

To further reduce this drinking water consumption, rain-water recovery projects were initiated in 2023. They will be implemented in late 2024 – early 2025.



6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

III. NOISE

In 2023, approximately 30% of commercial aircraft movements were performed by latest-generation aircraft (Boeing 737-Max8 and Airbus A320-21 Neo).

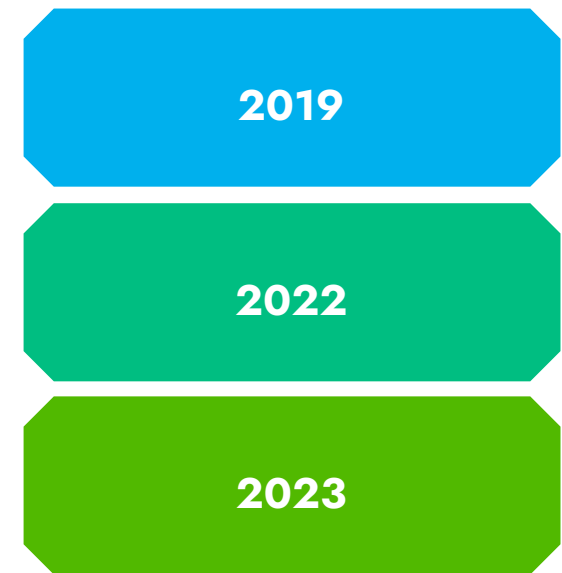
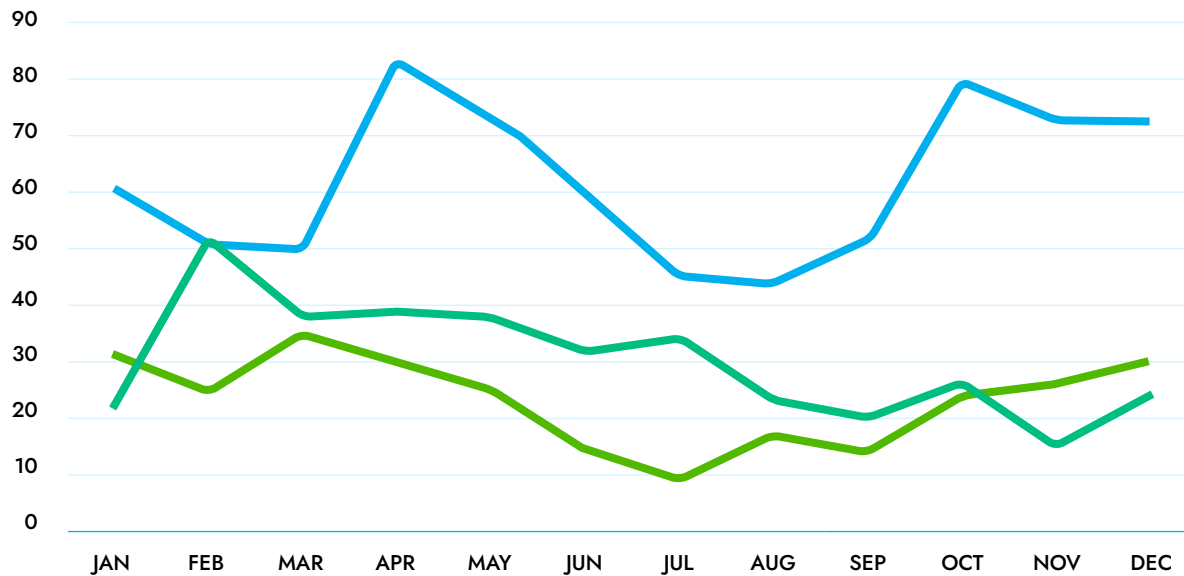
Their actual effect on reducing noise in neighbouring communities was assessed in 2023 and, based on the measurements taken by all the fixed sonometers placed around the airport, a noise reduction of 45 to 50% was observed thanks to these latest-generation aircraft.

B.S.C.A. also actively negotiates with its partners to encourage them to preferentially place these aircraft in the first wave (between 6.30 a.m. and 7.30 a.m.). The goal is to minimise the impact at the most sensitive times for residents near the airport. This has led to an observed reduction in the number of exceedances of noise threshold values (in instantaneous dB) defined by the Walloon Government.

It is also noted that:

- No flight has exceeded these values in respect of the sanction decree since June 2022 (over two consecutive sonometers for a single movement);
- For flights that exceed the threshold values over a single sonometer (not sanctionable), no measured exceedance has been attributed to the activity of a latest-generation model of aircraft.

TOTAL EXCEEDANCES OF LAMAX* TARGET VALUES



* The 'LAmx' measurement corresponds to the maximum instantaneous sound volume, recorded each second over the total time that an aircraft passes over a given sound level meter.



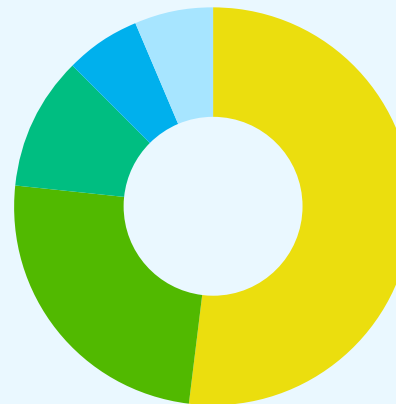
6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

Finally, a net improvement was observed with respect to late returns (occurring after 11 p.m.). Indeed, a 25% decrease in late returns was observed between 2022 and 2023.

2022	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	TOTAL
Flights after 11 p.m.	41	52	76	212	256	277	284	252	260	206	79	139	2134
# arrivals	1314	1512	1996	2231	2483	2301	2551	2602	2463	2506	1969	1963	25891
% late flights	5.48%	3.44%	3.81%	9.50%	10.31%	12.04%	11.13%	9.68%	10.56%	8.22%	4.01%	7.08%	8.24%
2023	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	TOTAL
Flights after 11 p.m.	106	77	132	170	138	163	183	178	130	140	86	87	1590
# arrivals	1933	1767	2089	2407	2481	2432	2574	2707	2452	2631	1980	2148	27601
% late flights	5.48%	4.36%	6.32%	7.06%	5.56%	6.70%	7.11%	6.58%	5.30%	5.32%	4.34%	4.05%	5.76%

5.76% OF LATE FLIGHTS BREAK DOWN AS FOLLOWS:

Furthermore, the hourly breakdown shows that the majority of flights that return late (75%) are between 11 p.m. and midnight, meaning that there could be significant improvement in the situation in the coming years.



51.69% 11p.m. - 11.29p.m.

24.91% 11.30p.m. - 11:59p.m.

10.66% 12a.m. - 12.29a.m.

6.34% 12.30a.m. - 12.59a.m.

6.40% 1a.m. - 6.29a.m.



6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

IV. ENERGY

The airport has invested in technologies and practices to reduce its energy consumption and this has been achieved! It saw a 16.8% decrease in its electricity consumption between 2019 and 2023, bringing it a step closer to its target of reducing its consumption from the distribution network by 35% by 2030 (compared with 2019) and by 85% by 2050. Improvements have been made to the lighting systems (LED) and projects to install photovoltaic panels are continuing to roll out in phases.

In late 2023, in the context of the development of its strategic plan, B.S.C.A. decided to roll out a new model: the EnerPort. The ultimate goal is for B.S.C.A. to become a multi-energy producer and supplier, both for its own use and to make this energy available to neighbouring communities.

V. SOIL

In 2023, in the context of its permit renewal, B.S.C.A. initiated a Scoping Study to characterise the soil and any pollution it may contain, with a view to its remediation.

It will be completed in 2024 after which recommendations will be made for implementation as soon as possible.

In total, approximately 250 soil cores have been taken across the entire airport site.

VI. WASTE

Taking into account all the waste generated by the airport's facilities and its partners, and thanks to numerous collective and individual initiatives to improve the sorting of waste, B.S.C.A. increased its waste recycling rate from 10.4% in 2022 to 54.8% in 2023. This was also due to an increase in the number of waste streams and of fractions sorted at the airport.

With a view to rationalising its waste management, B.S.C.A., together with all its partners, is striving to minimise waste production by promoting increasingly recyclable/reusable waste.





SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

VII. MOBILITY

The airport continually promotes the use of public transport and of soft or collective mobility solutions for passengers travelling to the airport.

Since June 2023, two new bus routes connect B.S.C.A. to the Fleurus and Luttre stations, in addition to Charleroi-Central station, which has been upgraded.

This enables both travellers and workers to get to the airport site more easily.

In addition, since October 2023, Flibco.com has reopened its route between Luxembourg and B.S.C.A. with a direct connection for an even more pleasant journey.

This additional route has expanded the Flibco.com network, which already provides frequent connections between the airport and the cities of Arlon, Bruges, Brussels, Ghent, Mons and Lille (France).





6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

VIII. BIODIVERSITY

By setting up four beehives on either side of the runway in its direction of use, B.S.C.A. wants to assess the quality of its environment and the impact of the pollutants generated by its activity on the health of local communities.

Analysis of the honey collected by the bees will be carried out by an external company in collaboration with B.S.C.A., over a surface area ranging from 1000 to 2000 hectares.

In this way, B.S.C.A. intends to take stock of the natural environment at and in proximity to its facilities in order to be able to develop an action plan to improve this environment.

The first period of analysis covers the months of April to October 2024 for which B.S.C.A. should be able to have access to numerous analyses scoping the future of airport biodiversity.



6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

6.2 HUMAN AND SOCIAL ACTIONS

6.2.1 HUMANITARIAN PROJECTS

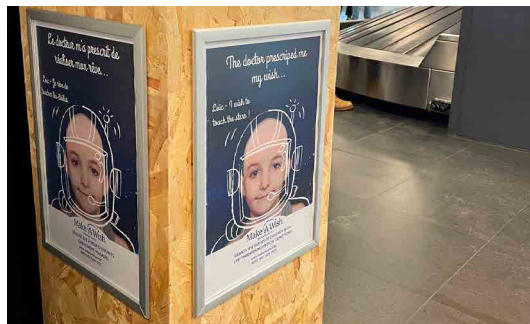
In line with its support policy, B.S.C.A. supports humanitarian projects.

In 2023, the airport is proud to have supported:

- The Samilia Foundation, which fights against human trafficking;
- The Maison Mieux-Être du Grand Hôpital de Charleroi (GHdC), a peaceful haven in Charleroi for people fighting cancer;
- The Make-A-Wish association in order to help grant the wishes of seriously ill children.

In addition, money boxes and donation boxes have been placed in terminal T1 for various associations.

Since art and culture also have an important role at the airport, artists' exhibitions are regularly organised at the airport to showcase talented local artists (see point 6.4).



6.2.2 COMBATING FOOD WASTE

In the context of the international day against food waste, B.S.C.A. distributed seasonal fruit and vegetable calendars in terminal T1.

The aim was to encourage passengers to consume/preserve seasonal fruits and vegetables throughout the year.



6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

6.3 SUSTAINABLE COMMUNITIES

In April 2023, B.S.C.A. participated in a “Challenges of the regional airports regarding the Green Deal” workshop organised by SOWAER.

This event brought together experts in the field and members of the European Commission to discuss the environmental challenges faced by regional airports, as well as to share initiatives and collaborate with other stakeholders in the sector to move aviation towards a more sustainable mode of operation.

In December 2023, B.S.C.A. actively participated in a conference on the topic of “Sustainable Airports of the Future”, together with the clusters Skywin, Cluster TWEED, Logistics in Wallonia, the WAN (Wallonie Aerotraining Network), SOWAER and Liège Airport.

The aim was to bring together a wide range of key players from aviation, energy and transport in order to discuss innovative projects and establish unprecedented partnerships to work closely to create the airport of the future.

On this occasion, various thematic workshops were organised for the participants, in particular on:

- Fuels of the future;
- Energy infrastructures of airports of the future;
- Decarbonisation of services and of the supply chain.

B.S.C.A.'s participation in these working groups demonstrates its commitment to reducing its environmental footprint and to promoting sustainable airport practices, both locally and internationally.

As a catalysing force, B.S.C.A. aspires to shape a sustainable future for its facilities but also for the airport community as a whole.

B.S.C.A. has also given concrete expression to its ongoing commitment through the creation of the “Well’Air” airport community in partnership with SOWAER and Liège Airport. The aim is to better understand the impact of its action on the health of the community and local residents.

Through **C.E.M. (Collaborative Environmental Management)**, which brings together almost all the airlines operating at Charleroi, the latter have agreed on the importance of incorporating a proportion of **synthetic aircraft fuel (SAF)** in their tanks, provided that the oil companies are able to produce it, with a gradual upward trend in the SAF to be taken on year-on-year. Some airlines intend to deploy SAF in line with the future European obligation to incorporate this fuel (2% in 2025, 6% in 2030, etc.), while others are aiming to incorporate a proportion that is twice that of this regulation, thereby accelerating the reduction of their environmental impacts.

In addition to its usual work with oil companies, B.S.C.A. has acted as a facilitator and catalyst in contacts between oil companies and airlines, speeding up discussions and negotiations.

Furthermore, the **renewal of the aircraft fleet** and the timing of this are also discussed in C.E.M. meetings. The airlines operating at Charleroi are currently in the process of replacing their aircraft.

National air traffic control (skeyes) and European air traffic control (Eurocontrol), present in C.E.M., also evaluate **takeoff and landing procedures** with regard to the environmental performance generated.

In this context, on 23 January 2023, the default landing procedure was changed in the manuals for pilots to a procedure with a lesser impact both in terms of noise and fuel consumption. Testing has been carried out to verify the rate of acceptance of this procedure. It shows that nearly **90%** of opposite direction landings do in fact apply this procedure.

In the course of 2024, analysis of all movements will be carried out in order to objectify and clarify this testing.

These methods enable the improvement of air traffic management and result in a significant reduction in fuel consumption.





6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

6.4 CERTIFICATIONS

B.S.C.A. is a pioneer of sustainable development in Wallonia.

It is one of the first Walloon companies to embark on the path to **certification by the United Nations** with the cooperation of the **Hainaut Chamber of Commerce and Industry**.

This is a voluntary initiative on the part of the airport, which aspires to meet the **17 Sustainable Development Goals** (abbreviated to SDGs) defined to date.

At B.S.C.A., the following methodology has been put in place to ensure compliance with the above-mentioned objectives within the partnerships and commercial agreements that are binding on the airport, namely:

1. The **amendment of all contracts** to include the concept of environmental responsibility and ethical responsibility as key determinants in the selection of partners.

The specifications for public contracts and concession contracts have also been reviewed.

This environmental responsibility component requires in particular partners' adherence to "B.S.C.A.'s requests with a view to achieving its carbon neutrality and certification objectives" in accordance with the airport's environmental policy.

With regard to ethical responsibility, at the societal and human level, all partners have to commit to complying with various international standards and laws dealing with the following subjects:

- Fundamental human rights;
- Embargos, sanctions, weapons and drug trafficking, and terrorism;
- Trade, import/export licences and customs legislation;
- Health and safety of staff and third parties;
- Employment, immigration, prohibition of illegal employment;
- Environmental protection;
- Combating of money laundering;
- Competition law;
- Economic offences, including corruption, fraud, trading in influence (or an equivalent offence under the national law applicable to the memorandum of understanding), theft, misappropriation of property, counterfeiting and any related offence.

2. The **creation of a working group with all of B.S.C.A.'s partners (including the airlines)** to establish clear and time-bound guidelines, actions and achievements (i) to reduce, jointly and concretely, the airport's overall environmental footprint and (ii) to take action to improve quality of life in other social and societal matters (equal opportunities, fight against discrimination, education that is accessible to all, etc.).

This working group, alongside C.E.M. (dedicated solely to aviation stakeholders), involves not only the airlines but also all of the stakeholders covered by **Scope 3 of the GHG Protocol** (Greenhouse Gas Protocol: an international protocol aimed at harmonising carbon calculation at a global level and providing a precise definition of the three emission scopes) namely stakeholders in mobility, the HORECA sector, etc.. It aims to identify concrete actions that can be implemented by each of the stakeholders concerned to reduce CO₂ emissions.

3. Finally, these collective initiatives are also supplemented by **individual initiatives** such as sound waste management or the renewal of the aircraft fleet for the vast majority of airlines using B.S.C.A. (Ryanair Group, Pegasus Airlines, Wizzair Group, Air Corsica, Volotea) with aircraft with fuel consumption, greenhouse gas emissions, fine particles, nitrogen compounds and numerous other pollutants reduced by an average of 30 to 40% compared with the current fleet, depending on the pollutant in question.

6 SUSTAINABLE DEVELOPMENT, AT THE HEART OF THE AIRPORT'S STRATEGY

6.4.1 ISO 14001:2015

In November 2023, B.S.C.A.'s management of airport activities was certified as compliant with the **ISO 14001:2015** standard by Bureau Veritas.

This certification is a strong sign that B.S.C.A. is on the right track to achieving its objectives of reducing its environmental impacts and managing the associated risks, as part of an ongoing process of continuous improvement. This also means that B.S.C.A. adopts good environmental practices and effectively meets the regulatory requirements applicable to it.

More specifically, the ISO 14001:2015 standard promotes and certifies the setting of objectives and implementation of action plans to protect the environment. It helps companies to keep pace with changes in the way the environment and its impacts are perceived. It therefore offers a number of benefits:

- A significant and reasoned reduction of environmental impacts;
- Monitored and applied regulatory compliance;
- The adoption of good environmental practices;
- The involvement of all the actors operating on a site;
- The optimisation of the management of environmental risks.

6.4.2 ACA

In September 2023, B.S.C.A. reached another milestone on its journey towards sustainability by achieving **Level 3 of the "Airport Carbon Accreditation"**, awarded by ACI (Airports Council International) Europe.



**BRUSSELS SOUTH
CHARLEROI
AIRPORT ACHIEVED**

LEVEL 3 OPTIMISATION

www.airportcarbonaccreditation.org



This international programme assesses and recognises the efforts made by airports seeking to reduce their carbon footprint and therefore their greenhouse gas emissions. It is divided into seven levels, each representing an increasing level of environmental performance.

ACA Level 3 is based on optimisation and is a significant step towards carbon neutrality, requiring a significant reduction of the airport's direct emissions, calculation of indirect emissions and the inclusion of partners in the potential for reducing the latter.

Indeed, it is also through airlines progressively modernising their fleets that targets can be achieved. Aircraft manufacturers and analyses of the actual situation on the ground confirm a 40% reduction in the noise emitted by new generations of aircraft (B737-Max8, A320 Neo and A321 Neo), and a 25 to 30% reduction in greenhouse gases and fuel consumption.

B.S.C.A. is part of this process by implementing a transformation of the airport's infrastructure and is therefore fulfilling its commitment to taking part in ACI Europe's "**Sustainability Strategy for Airports**" by aiming for total CO₂ neutrality by 2050.

By achieving ACA Level 3, the airport has demonstrated its ability to implement effective strategies and to unite all the stakeholders interacting with it around its vision of its sustainability through a range of joint and individual actions.

In just two and a half years since it joined this environmental programme, the airport has made great strides in reducing its carbon footprint and in playing an active role in the fight against climate change. This accomplishment has been made possible by the unwavering commitment of its partners and the implementation of well-considered measures.



7 RENEWAL OF B.S.C.A.'S SINGLE PERMIT

The Preliminary Information Meeting (P.I.M.) relating to the renewal of Charleroi Airport's single permit was held on 12 December 2023.

As the current permit will expire in the near future (July 2025), the procedure for renewing the single permit involves the prolongation and extension of the current permit to cover future projects. In practical terms, this means renewing the permit previously granted for airport activities, thereby ensuring the continuity of operations and the execution of future projects over a 20-year period (until 2045).

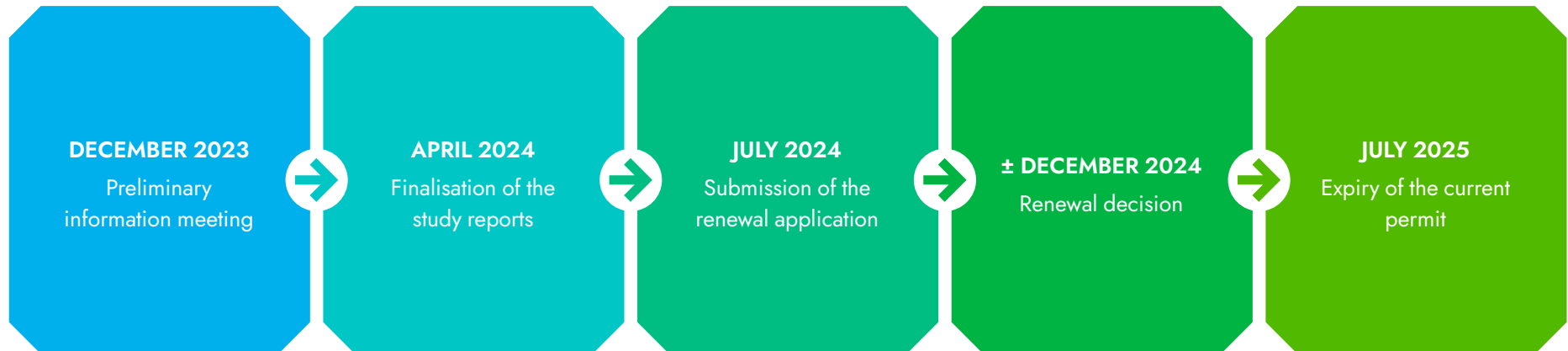
The P.I.M. is one of the key phases in the administrative procedure linked to the completion of an Environmental Impact Assessment (E.I.A.) (prepared by an independent body), which is obligatory in this context.

During the meeting, B.S.C.A. outlined the nature and objectives of renewal of the single permit and the implications for the local community, and answered questions from the local residents in attendance.

Nine municipalities, namely Anderlues, Binche, Sombreffe, Charleroi, Courcelles, Fleurus, Fontaine-l'Évêque, Les Bons-Villers and Chapelle-Lez-Herlaimont, were identified as potentially affected by the project based on the Long-Term Development Plan adopted by the Walloon Government.

The communities were invited to participate in the Preliminary Information Meeting, at which they were able to raise important points to be considered in the E.I.A. In addition, they had the opportunity to present possible alternatives that could reasonably be considered and be taken into account in the preparation of the E.I.A.

Any person was able to make comments, request the highlighting of specific points, make suggestions or proposals for technical alternatives until 8 January 2024 to the municipal college of the City of Charleroi and to the entity responsible for preparing the Environmental Impact Assessment.





8

EMPLOYMENT TRENDS WITHIN B.S.C.A.

IN 2023, EMPLOYMENT IN B.S.C.A. INCREASED: 115 NEW EMPLOYEES JOINED THE COMPANY. 80 PEOPLE LEFT THE AIRPORT DURING THE YEAR.

For 2023, the average number of employees was 782.83.

In total, as of 31 December 2023, 607.47 active full-time equivalents were recorded at the airport (with 687.61 full-time equivalents under contract – with long-term illness and workplace accidents, career breaks, time off work and maternity leave accounting for the difference).





9 AN AIRPORT ACCESSIBLE ON ALL PLATFORMS



PRESS CONFERENCES

8

PRESS RELEASES

2

PRESS CONFERENCES

9.1 CLOSE CONTACT WITH TRAVELLERS

As Belgium's second airport in terms of passenger numbers, B.S.C.A. focuses on multi-channel communication in order to be accessible to all.

- Number of press releases (at national and international level): 8
- Number of press conferences: 2 (including one in collaboration with SOWAER)

To maintain close contact with both passengers and partners, B.S.C.A. went out of its way to meet the public and took part in a wide variety of events:

- Brussels Holiday Fair in February 2023, a B2C event enabling B.S.C.A. to meet (potential) travellers and to present the range of destinations available, as well as the airport's services;
- Three annual Avitour workshops in April, May and June 2023 in Nivelles, Neupré and Grimbergen with a programme that included a meeting between travel professionals to strengthen relationships and establish new ones;
- Workshop on Ireland organised by the Irish tourism office in September 2023 in Brussels, which was an opportunity to meet tourism operators from Ireland and to establish B2B contacts;
- BTEexpo, Belgium's largest B2B trade show for tourism and MICE professionals, in November 2023 in Nivelles and Antwerp;

- ANTOR workshop in November 2023, a forum for B2B meetings with the various tourism offices located in the Benelux, journalists and bloggers;
- Visit Wallonia workshop in December 2023 at the Euro Space Center, with all the operators located abroad.

The Glenaki Tourism Industry Consultancy also passed through the airport as part of a press trip to Podgorica (Montenegro). It was an opportunity to promote tourism and a must-see destination served by the Ryanair airline in Charleroi.

This agency also organised a press trip to Nice to coincide with the arrival of the Volotea airline at Charleroi.

Finally, B.S.C.A. had the pleasure of receiving the UPAV (Union Professionnelle des Agences de Voyages) and its members in March 2023 in order to present the services and the behind the scenes of the airport.

Throughout the year, the B.S.C.A.'s teams attend the board meetings and general meetings of the Maison du Tourisme de Charleroi with the various tourism operators in the region.



AN AIRPORT ACCESSIBLE ON ALL PLATFORMS

9.2 THE AIRPORT ON THE SOCIAL NETWORKS

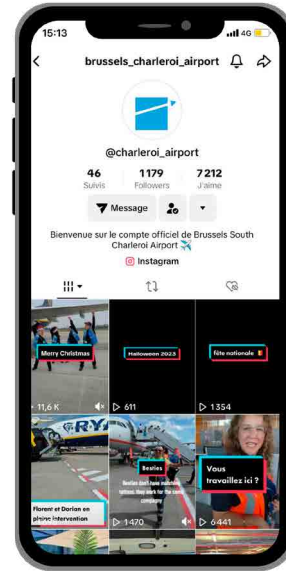
In February 2023, B.S.C.A. joined the social network TikTok.

By doing so it can share even more airport news, recommendations, destinations, but also unusual information and the behind the scenes of the airport.

The milestone of 40,000 Instagram

followers was reached in December 2023.

B.S.C.A.'s presence on these different social networks also enable it to showcase its staff. Throughout 2023, employees got involved by regularly presenting a job at the airport. The social networks are an excellent showcase for this socio-economic player in the region!



NUMBER OF FOLLOWERS AS OF 31/12/2023



9.3 DATA PROTECTION

In 2023, the Data Protection Officer received 133 requests to exercise the rights to erasure and to be informed. This is double the figure for 2022.

The process of continuous training awareness-raising was carried out with the airport's various departments. To optimise this process, an e-learning training model will be put in place in the first quarter of 2024.

In accordance with the law on surveillance cameras, the declaration to the Federal Public Service Interior was made in May 2023.

B.S.C.A. is constantly seeking to improve its protection against cybercrime. Strengthening its capacity to ensure the integrity, confidentiality and availability of its data is essential.

A Data Management Platform (DMP) to manage passenger contact data was introduced in late 2019.

Since then, the amount of qualitative data collective has steadily increased. At present, 1.2 million passengers are recorded in the airport's database. This enables B.S.C.A. to reach and build a strong relationship with its passengers through newsletters sent on a monthly basis.



10

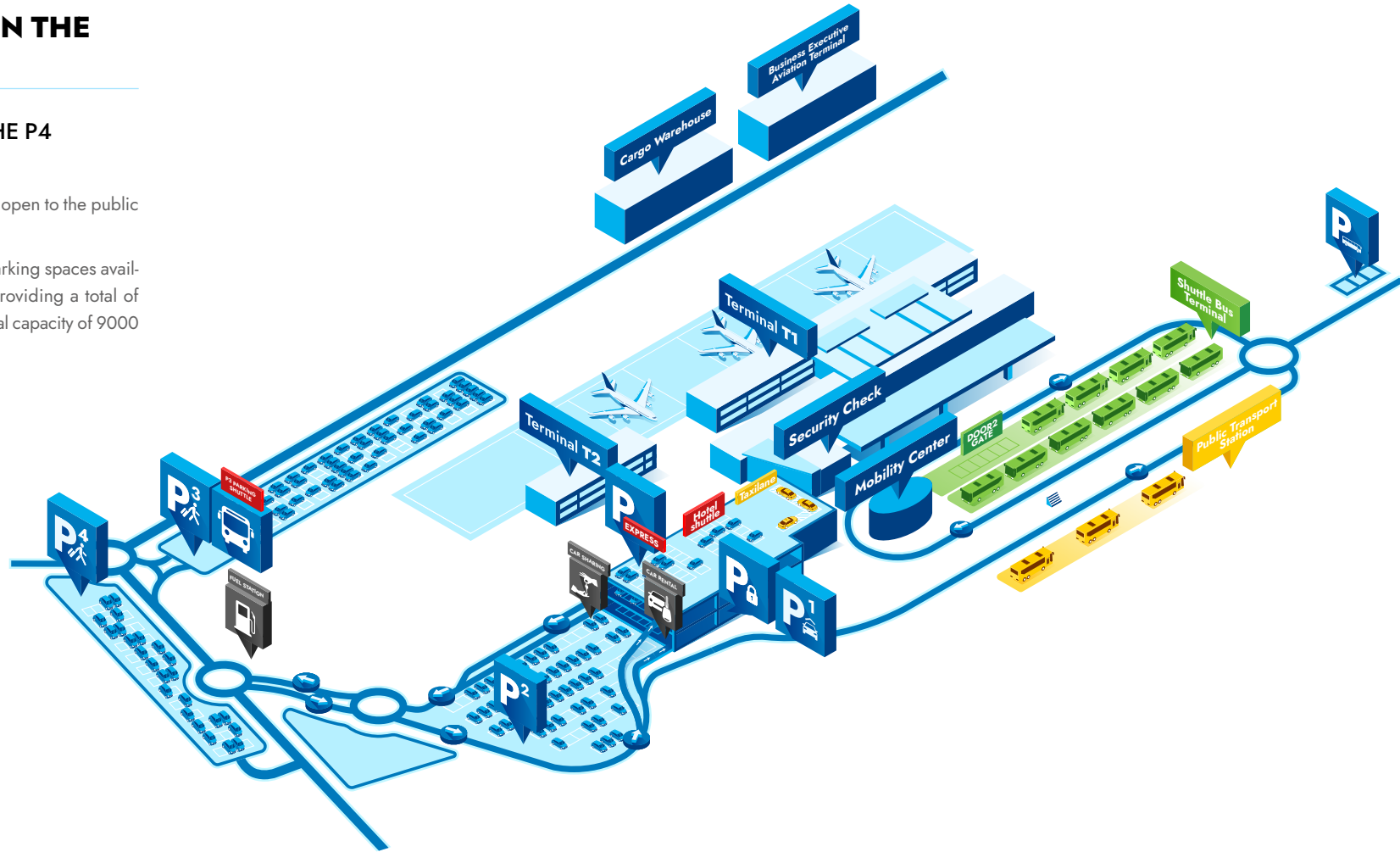
AN ALTERNATIVE WAY TO TRAVEL: AN ENHANCED PASSENGER EXPERIENCE

10.1 WHAT IS NEW IN THE CAR PARKS?

10.1.1 THE EXTENSION OF THE P4 CAR PARK

The extension of the P4 car park has been open to the public since April 2023.

This extension makes an additional 932 parking spaces available to passengers near the terminals, providing a total of 1914 P4 parking spaces and reaching a total capacity of 9000 spaces in the airport's car parks.



10 **AN ALTERNATIVE WAY TO TRAVEL: AN ENHANCED PASSENGER EXPERIENCE**

10.1.2 THE NEW ELECTRIC CHARGING POINTS

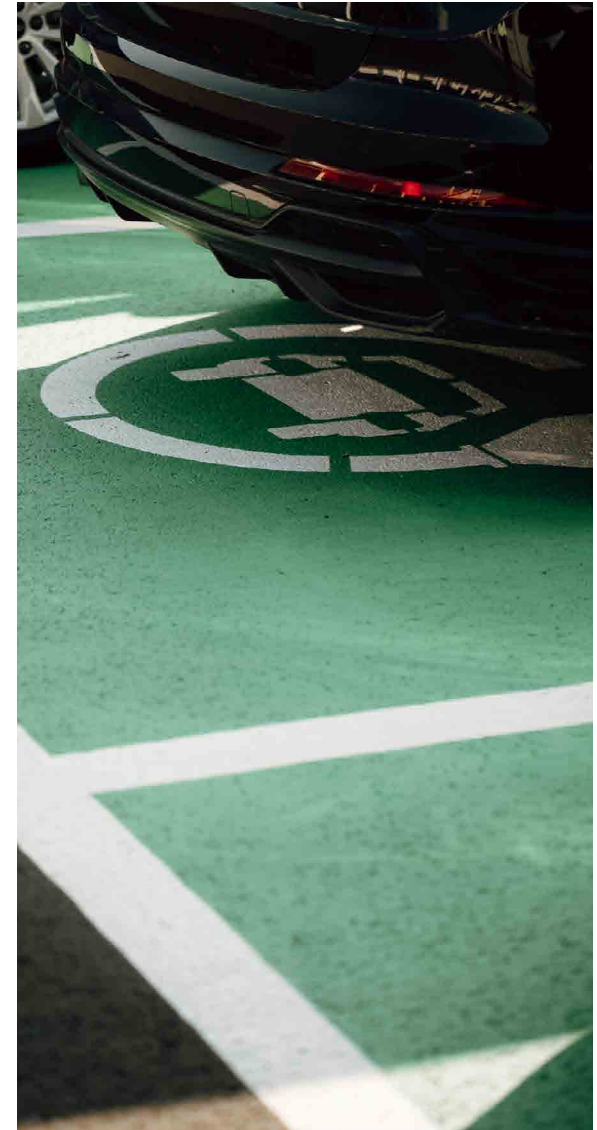
On 22 September 2023, in the context of Mobility Week, B.S.C.A. inaugurated new charging points for electric cars in the presence of the Walloon Minister for Airports and the management of TotalEnergies. This is an eco-friendly and practical solution for the airport's travellers, staff and partners.

Through the provision of reliable and accessible charging infrastructures, this project aims to encourage commercial partners, employees as well as travellers to opt for more environmentally-friendly mobility.

In addition, the energy supply is guaranteed to be 100% of renewable origin, including 90.5% from hydro, 4.8% from solar, 3.7% from geothermal and 1% from biomass for 2023. By charging their vehicle at Charleroi Airport, users will contribute to reducing their carbon footprint.

This commitment to sustainable mobility in Wallonia does not end with these first installations.

There are plans to continue expanding the network to several hundred charging points in the coming years, in line with the development of the electric vehicle market and to meet growing user needs.



10 AN ALTERNATIVE WAY TO TRAVEL: AN ENHANCED PASSENGER EXPERIENCE

10.2 WHAT IS NEW IN THE TERMINAL?

10.2.1 THE RENOVATION OF THE PLAZA

The Plaza, which opened in July 2023, will undergo some improvement works in 2024 to receive passengers and visitors in a more inviting setting.



In the meantime, two new food trucks were introduced in June 2023, namely “Oliviaa” for pasta lovers and “Beer & Cocktails” for a thirst quencher before takeoff. Fritapapa is always on hand with its delicious Belgian quality fries.

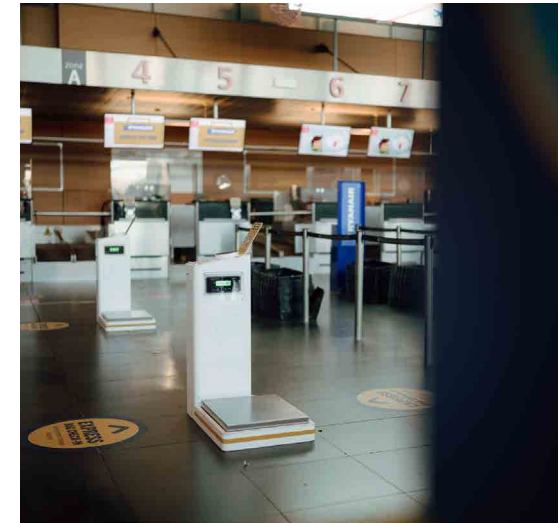
10.2.2 THE NEW STARBUCKS TERRACE

The Starbucks, located in terminal T1 arrivals, has had a brand new interior terrace since October 2023, increasing its capacity to receive passengers and visitors wanting a coffee break.



10.2.3 NEW RETAIL OUTLETS

In terminal T1, two new retail outlets opened in October 2023: “Charles Liégeois”, a kiosk offering hot beverages and “Capoue”, a vendor of artisanal ice cream.



10.2.4 THE NEW RYANAIR BAGGAGE DROP-OFF TERMINALS

Ryanair express “baggage drop-off” terminals have been installed in terminal T1, opposite check-in desks numbers 1 to 3, with the aim of making passengers’ journeys even smoother.

10 AN ALTERNATIVE WAY TO TRAVEL: AN ENHANCED PASSENGER EXPERIENCE



10.2.5 CALL FOR ARTISTS

B.S.C.A. is very committed to showcasing local and regional artists in the airport.

In 2023, the walls of The Lounge space in terminal T1, of the Speakeasy bar and of the Business Executive Aviation Terminal featured new works of art for passengers to look at before boarding.

Paintings, photographs, drawings... All disciplines are welcome in order to showcase talents within the different spaces in the airport.

10.2.6 LIGHTS, CAMERA, ACTION

In 2023 once again, companies wanted to film in the exceptional setting of Brussels South Charleroi Airport, namely:

- The Coordination d'Envergure company (specialising in structural and financial management) for a television advertisement on the BFM Business channel as part of its national campaign;
- The Boukè channel (le média made in Namur) for video clips aimed at deaf and hearing-impaired people, illustrating several situations they may face as passengers.

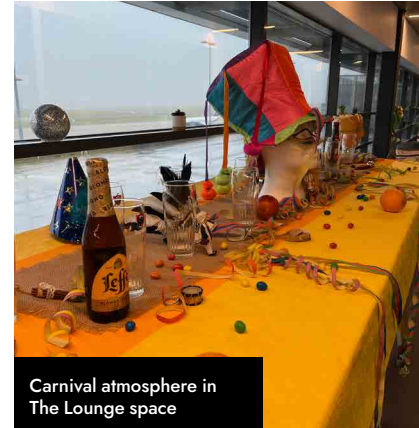


10 AN ALTERNATIVE WAY TO TRAVEL: AN ENHANCED PASSENGER EXPERIENCE

10.2.7 FOR AN UNFORGETTABLE PASSENGER EXPERIENCE

An airport at the service of its passengers means a variety of actions in the terminals throughout the year.

Here are a few examples:



Carnival atmosphere in The Lounge space



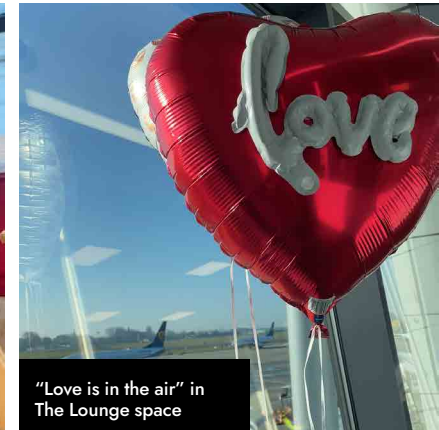
Giant Easter rabbit in terminal T1



Halloween decorations in terminal T1



Sophisticated Beaujolais Nouveau tasting in The Lounge space



"Love is in the air" in The Lounge space



Galattes des Rois (Three Kings cakes) in The Lounge space



Festive atmosphere for Christmas and New Year in terminal T2



Distribution of coupons by Yolloh sweets mascots



Barbecue at the Corona Bar on the Food Court terrace



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